Health Plan of San Joaquin

Mountain Valley Health Plan

ENHANCED CARE MANAGEMENT (ECM) AND COMMUNITY SUPPORT SERVICES (CSS) BI-MONTHLY MEETING

November 12, 2026

Meeting Agenda

Topics	Facilitator
Introductions	Provider Services
JIVA Refresher in Social Care Connect	Christina Villar
STPHH Sunset Reminder	UM
UIS Transition Update	Niyati Reddy
Medi-Cal Enrollment for CBO Partners	Niyati Reddy
CalAIM JI Re-Entry Interview by RAND	Niyati Reddy
Closing / Open Forum	All

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ECM/COMMUNITY SUPPORTS UPDATES

Kimberly Glasby, Executive Director Health Services

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Kimberly Glasby, Executive Director Health Services

ECM/Community Supports Updates

- A new ECM policy Guide was issued by DHCS September 2026
  - HPSJ is currently evaluating the policy guide to determine impacts to plan process as well as impacts to providers.
  - HPSJ will communicate any changes prior to go-live of those changes

- DHCS stated the new Community Supports policy guides would be release in Late October/Early November
  - HPSJ is awaiting this new update before making considerable changes

  Once we receive these, we will HD item list will be created and shared

STPHH Benefit Concluding 12/31/26

- Short-Term Post Hospitalization Housing (STPHH) Sunsetting as of 12/31/2026 as California is seeking to transition federal authority for Recuperative Care from Section 1115 waiver to ILOS authority as of 1/1/27.
    - DHCS seeks to create a model for Recuperative Care that incorporates the both Recuperative Care and STPHH
    - For MCPs:
        - Provider Alert was released in August: https://www.hpsj.com/short-term-post-hospital-housing-benefit-concluding-december-31-2026/
        - State cutoff date: **12/1/26** after which no STPHH authorizations may be issued
            - **Do not submit any new authorizations as of 12/1/26**
        - Notifying members
        - Implement transition planning expectations
        - Updating member handbooks, systems and Evidence of Coverage to remove STPHH as a covered service

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DHCS UPDATES

Niyati Reddy, Director of Special Projects

Unsatisfactory Immigration Status (UIS)

- California is required by federal guidance to transition approximately two million Medi-Cal Members with unsatisfactory immigration status (UIS) from the Medi-Cal managed care delivery system to Medi-Cal Fee-for-Service (FFS) by January 1, 2027.
- These changes are for all Medi-Cal members who are:
  - Undocumented
  - Green card holders (lawful permanent residents) who must wait five years for full Medi-Cal
  - Allowed to live in the U.S. but do not have official immigration status

- The UIS transition will not take away eligibility for Medi-Cal from current Members with UIS; however, it will change how these affected Members navigate their health care beginning January 1, 2027
- After January 1, 2027, Members with UIS will lose access to some services, such as Community Supports and Enhanced Care Management (ECM), that are only available through managed care.

Unsatisfactory Immigration Status (UIS)

- MCPs are working closely on preparing for this transition with Provider partners and members
  - DHCS began texting UIS Medi-Cal members about transition on 10/9/26
  - DHCS will mail communication to members no later than 12/1/26
  - HPSJ-MVHP released a Provider Alert back in August and in October
- DHCS released:
  - V.1 on 7/1/26
  - V.2 on 9/1/26
  - V.3 on 10/14/26
  - V.4 expecting to be released late November/early Dec

Unsatisfactory Immigration Status (UIS)

- Managed care services will be terminated for those UIS members receiving ECM, CICM, CS, CCM and TCS. MCPs are encouraged to support transitioning members in seeking alternative services.

- MCPs must continue to authorize, deliver and pay for the above services through 12/31/2026

- DHCS is evaluating which Medi-Cal FFS care management function will be used to continue supporting transitioning members under the above

- Member Resources from DHCS
  - Fee-for-Service Transition | Medi-Cal

Fee-For-Service (FFS) Medi-Cal Enrollment

- HPSJ-MVHP is requiring providers to become PAVE enrolled
- Provider Application and Validation for Enrollment | DHCS
- Enrollment as a Fee-For-Service Medi-Cal provider is by completing and submitting an enrollment application to the Provider Enrollment Division (PED) using the PAVE online enrollment system
- You must complete the enrollment process using PAVE prior to contracting with a Managed Care Plan (MCP)
- DHCS has established Medi-Cal provider enrollment requirements for CBOs that provide community health worker and/or asthma preventive services
- Effective January 8, 2024, **CBO**s may apply for enrollment in the Medi-Cal program
- There are specific Medi-Cal Program Requirements for CBOs:
    - Public or private non-profit organization with a 501(c)(3) status or fiscally sponsored entity. These entities must provide associated documentation along with a letter from the sponsoring entity that attests to the arrangement
    - One Administrative location in CA
    - Attestation requirements

CalAIM JI Re-Entry Interview by RAND

- RAND, a private, not-for-profit research organization, is looking for **adults age 18 or older** who were **released from a state prison, county jail, or a youth correctional facility in the last 12 months** to participate in a 45-minute interview about their experiences using services to help them successfully return to their communities.
- The California Department of Health Care Services (DHCS) contracted RAND and UCLA to conduct this study to collect information on the services recently released individuals have access to help them successfully return to their communities.
- Take part in a 45-minute interview (either by phone, via Zoom, or in-person) about the members experiences enrolling in Medi-Cal and using other services to help after the members was released. Interviews can be conducted in either English or Spanish. All information provided will be kept confidential.
- Member will get a gift card as a thank you for participating in the interview.
- To get more information about this study and/or to sign up for an interview, please call RAND toll free at 1-833 634-1536 or email us at CalAim@rand.org. Or share your interest with us by answering a few questions using the following web address: srg.rand.org/calaim

Questions



Next Meeting

- January 14, 2027
- 8:30 am– 9:30am

THANK YOU!

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