

APPROVED ALTERNATIVE ACCESS STANDARD



In certain geographic areas, Health Plan of San Joaquin/Mountain Valley Health Plan ("Health Plan") is unable to meet the DHCS's standards. Health Plan maintains an alternative access standard for the following zip codes:

County	Zip	Provider Type	Population Served	Approved Minutes Range	Approved Miles Range
San Joaquin	95219	PCP	Adult	50	25
San Joaquin	95219	PCP	Pediatric	50	25
San Joaquin	95219	Hospital	N/A	50	25
San Joaquin	95236	Hospital	N/A	40	25
Stanislaus	95313	Hospital	N/A	35	25
Stanislaus	95316	Hospital	N/A	40	25
Stanislaus	95322	Hospital	N/A	45	35
Stanislaus	95323	Hospital	N/A	35	25
Stanislaus	95329	Hospital	N/A	40	35
Stanislaus	95360	Hospital	N/A	45	30
Stanislaus	95361	Hospital	N/A	45	25
Stanislaus	95363	Hospital	N/A	55	35
Stanislaus	95386	Hospital	N/A	35	30
Alpine	96120	Hospital	N/A	40	30
Alpine	96120	Dermatology	Adult	165	125
Alpine	96120	Dermatology	Pediatric	165	125
Alpine	96120	Endocrinology	Adult	115	85
Alpine	96120	Endocrinology	Pediatric	115	85
Alpine	96120	Hematology	Adult	115	95
Alpine	96120	Hematology	Pediatric	115	95
Alpine	96120	HIV/AIDS Specialists/ Infectious Diseases	Adult	165	125

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County	Zip	Provider Type	Population Served	Approved Minutes Range	Approved Miles Range
Alpine	96120	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	140	125
Alpine	96120	Nephrology	Adult	160	125
Alpine	96120	Nephrology	Pediatric	160	135
Alpine	96120	Neurology	Pediatric	165	125
Alpine	96120	Oncology	Adult	115	95
Alpine	96120	Oncology	Pediatric	120	90
Alpine	96120	Ophthalmology	Adult	110	90
Alpine	96120	Ophthalmology	Pediatric	110	90
Alpine	96120	Orthopedic Surgery	Adult	105	90
Alpine	96120	Orthopedic Surgery	Pediatric	110	80
Alpine	96120	Physical Medicine and Rehabilitation	Adult	120	105
Alpine	96120	Physical Medicine and Rehabilitation	Pediatric	120	105
El Dorado	95614	Hospital	N/A	35	20
El Dorado	95614	Nephrology	Pediatric	95	90
El Dorado	95619	Nephrology	Pediatric	90	70
El Dorado	95623	Nephrology	Pediatric	90	65
El Dorado	95629	PCP	Adult	35	25
El Dorado	95629	PCP	Pediatric	40	30
El Dorado	95629	Hospital	N/A	50	30
El Dorado	95629	Dermatology	Adult	80	55
El Dorado	95629	Dermatology	Pediatric	80	55
El Dorado	95629	HIV/AIDS Specialists/ Infectious Diseases	Adult	85	55

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County	Zip	Provider Type	Population Served	Approved Minutes Range	Approved Miles Range
El Dorado	95629	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	80	55
El Dorado	95629	Nephrology	Pediatric	95	65
El Dorado	95633	HIV/AIDS Specialists/ Infectious Diseases	Adult	105	75
El Dorado	95633	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	80	65
El Dorado	95633	Nephrology	Adult	105	75
El Dorado	95633	Nephrology	Pediatric	115	80
El Dorado	95634	PCP	Adult	45	25
El Dorado	95634	PCP	Pediatric	45	25
El Dorado	95634	Hospital	N/A	130	75
El Dorado	95634	Dermatology	Adult	135	80
El Dorado	95634	Dermatology	Pediatric	135	85
El Dorado	95634	HIV/AIDS Specialists/ Infectious Diseases	Adult	135	85
El Dorado	95634	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	135	85
El Dorado	95634	Nephrology	Adult	135	85
El Dorado	95634	Nephrology	Pediatric	135	85
El Dorado	95634	Neurology	Adult	135	85
El Dorado	95634	Neurology	Pediatric	135	85
El Dorado	95634	Ophthalmology	Adult	135	85
El Dorado	95634	Ophthalmology	Pediatric	135	85
El Dorado	95634	Physical Medicine and Rehabilitation	Adult	135	85
El Dorado	95634	Physical Medicine and Rehabilitation	Pediatric	135	85
El Dorado	95635	Hospital	N/A	35	20

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County	Zip	Provider Type	Population Served	Approved Minutes Range	Approved Miles Range
El Dorado	95635	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	80	55
El Dorado	95635	HIV/AIDS Specialists/ Infectious Diseases	Adult	105	85
El Dorado	95635	Nephrology	Adult	115	85
El Dorado	95635	Nephrology	Pediatric	130	90
El Dorado	95636	PCP	Adult	60	40
El Dorado	95636	PCP	Pediatric	60	40
El Dorado	95636	Hospital	N/A	65	45
El Dorado	95636	Dermatology	Adult	105	80
El Dorado	95636	Dermatology	Pediatric	80	55
El Dorado	95636	HIV/AIDS Specialists/ Infectious Diseases	Adult	120	85
El Dorado	95636	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	105	80
El Dorado	95636	Nephrology	Adult	80	55
El Dorado	95636	Nephrology	Pediatric	130	90
El Dorado	95651	Hospital	N/A	40	20
El Dorado	95651	Nephrology	Pediatric	110	80
El Dorado	95664	PCP	Pediatric	55	35
El Dorado	95664	PCP	Adult	60	35
El Dorado	95664	Hospital	N/A	55	25
El Dorado	95664	HIV/AIDS Specialists/ Infectious Diseases	Adult	140	55
El Dorado	95664	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	85	60
El Dorado	95664	Nephrology	Pediatric	120	75
El Dorado	95667	PCP	Adult	65	40

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County	Zip	Provider Type	Population Served	Approved Minutes Range	Approved Miles Range
El Dorado	95667	PCP	Pediatric	65	40
El Dorado	95667	Hospital	N/A	70	35
El Dorado	95667	Dermatology	Adult	100	80
El Dorado	95667	Dermatology	Pediatric	130	75
El Dorado	95667	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	110	80
El Dorado	95667	HIV/AIDS Specialists/ Infectious Diseases	Adult	130	85
El Dorado	95667	Nephrology	Adult	80	55
El Dorado	95667	Nephrology	Pediatric	140	90
El Dorado	95672	HIV/AIDS Specialists/ Infectious Diseases	Adult	80	60
El Dorado	95672	Nephrology	Adult	85	60
El Dorado	95684	HIV/AIDS Specialists/ Infectious Diseases	Adult	145	80
El Dorado	95684	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	115	70
El Dorado	95684	Nephrology	Adult	125	75
El Dorado	95684	Nephrology	Pediatric	110	80
El Dorado	95709	PCP	Adult	45	20
El Dorado	95709	PCP	Pediatric	45	20
El Dorado	95709	Hospital	N/A	50	20
El Dorado	95709	HIV/AIDS Specialists/ Infectious Diseases	Adult	110	80
El Dorado	95709	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	95	60
El Dorado	95709	Nephrology	Adult	110	80
El Dorado	95709	Nephrology	Pediatric	120	90
El Dorado	95720	Hospital	N/A	85	55

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County	Zip	Provider Type	Population Served	Approved Minutes Range	Approved Miles Range
El Dorado	95720	Dermatology	Adult	90	55
El Dorado	95720	Dermatology	Pediatric	120	85
El Dorado	95720	HIV/AIDS Specialists/ Infectious Diseases	Adult	110	85
El Dorado	95720	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	120	85
El Dorado	95720	Nephrology	Adult	85	60
El Dorado	95720	Nephrology	Pediatric	85	60
El Dorado	95720	Neurology	Pediatric	120	85
El Dorado	95726	Hospital	N/A	80	55
El Dorado	95726	Dermatology	Adult	130	90
El Dorado	95726	Dermatology	Pediatric	130	90
El Dorado	95726	HIV/AIDS Specialists/ Infectious Diseases	Adult	160	115
El Dorado	95726	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	130	90
El Dorado	95726	Nephrology	Adult	110	70
El Dorado	95726	Nephrology	Pediatric	180	130
El Dorado	95735	Dermatology	Adult	90	60
El Dorado	95735	Dermatology	Pediatric	145	110
El Dorado	95735	HIV/AIDS Specialists/ Infectious Diseases	Adult	150	125
El Dorado	95735	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	145	110
El Dorado	95735	Nephrology	Adult	150	125
El Dorado	95735	Nephrology	Pediatric	180	130
El Dorado	95735	Neurology	Pediatric	125	90

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County	Zip	Provider Type	Population Served	Approved Minutes Range	Approved Miles Range
El Dorado	95735	Ophthalmology	Adult	125	90
El Dorado	95735	Ophthalmology	Pediatric	125	90
El Dorado	95735	Physical Medicine and Rehabilitation	Adult	120	80
El Dorado	95735	Physical Medicine and Rehabilitation	Pediatric	230	85
El Dorado	95762	HIV/AIDS Specialists/ Infectious Diseases	Adult	80	55
El Dorado	95762	Nephrology	Adult	80	55
El Dorado	95762	Nephrology	Pediatric	90	70
El Dorado	96150	Dermatology	Adult	175	125
El Dorado	96150	Endocrinology	Adult	95	65
El Dorado	96150	Endocrinology	Pediatric	95	65
El Dorado	96150	Hematology	Adult	110	95
El Dorado	96150	Hematology	Pediatric	110	95
El Dorado	96150	HIV/AIDS Specialists/ Infectious Diseases	Adult	175	130
El Dorado	96150	HIV/AIDS Specialists/ Infectious Diseases	Pediatric	110	95
El Dorado	96150	Nephrology	Adult	175	130
El Dorado	96150	Nephrology	Pediatric	175	145
El Dorado	96150	Neurology	Pediatric	175	125
El Dorado	96150	Oncology	Adult	110	95
El Dorado	96150	Oncology	Pediatric	110	95
El Dorado	96150	Ophthalmology	Adult	120	105
El Dorado	96150	Ophthalmology	Pediatric	120	105
El Dorado	96150	Orthopedic Surgery	Adult	100	85

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County	Zip	Provider Type	Population Served	Approved Minutes Range	Approved Miles Range
El Dorado	96150	Orthopedic Surgery	Pediatric	105	85
El Dorado	96150	Physical Medicine and Rehabilitation	Adult	125	105
El Dorado	96150	Physical Medicine and Rehabilitation	Pediatric	125	105
El Dorado	96150	Pulmonology	Adult	105	85
El Dorado	96150	Pulmonology	Pediatric	105	85

If your zip code and provider type are listed, Health Plan must help you find an appointment. **You have a right to call the Customer Service Department toll free at 1-888-936-PLAN (7526) to get help with finding an appointment to a closer provider.** Customer Service Representatives are available to assist you Monday through Friday, from 8:00 a.m. – 5:00 p.m. If Health Plan cannot find you an appointment with a closer provider, Health Plan will arrange transportation to see a provider.