

TABLE OF CONTENTS

Section 2: Benefit Programs..... 2-1

- Obtaining Coverage and Exclusions Information 2-1
- Services Covered by Health Plan Advantage D-SNP..... 2-1
- Services Not Covered by Health Plan Advantage D-SNP 2-1
- California Integrated Care Management (CICM)..... 2-1
- Community Supports 2-2

SECTION 2: BENEFIT PROGRAMS

OBTAINING COVERAGE AND EXCLUSIONS INFORMATION

Health Plan Advantage D-SNP covers, at a minimum, those medically necessary Medicare-covered benefits and services as approved by CMS and Medi-Cal benefits included in the State Medicaid Agency Contract (SMAC) with the DHCS. Excluded services will not be reimbursed by Health Plan Advantage D-SNP. To ensure the services provided to Enrollees are covered, please review the *Member Handbook/Evidence of Coverage* for the appropriate year. This document can be found on Health Plan Advantage D-SNP's website www.hpsj-mvhp.org.

If the Provider is not currently part of Health Plan Advantage D-SNP network, the provider can still access *Health Plan Advantage D-SNP's Member Handbook/Evidence of Coverage* on Health Plan Advantage D-SNP website.

SERVICES COVERED BY HEALTH PLAN ADVANTAGE D-SNP

Covered Services refers to the health care services and items Health Plan Advantage D-SNP provides to its Enrollees through its health care programs. Health Plan Advantage D-SNP's health care programs currently include Medi-Cal and Medicare Advantage D-SNP but may also include other health care programs and/or products that Health Plan Advantage D-SNP may offer to individuals or other entities. This manual focuses on the health care services and items offered through the Medicare D-SNP program. In general, the Health Plan Advantage D-SNP includes all benefits covered by Original Medicare, any supplemental benefits and prescription drugs (Part D) that are submitted and approved by CMS plus Medi-Cal covered benefits as per contract with DHCS. For a complete list of covered services provided under the D-SNP for a particular year, please review the *Member Handbook/Evidence of Coverage* and for a summary of covered services for a particular year, please refer to the Summary of Benefits. Both documents can be found on Health Plan Advantage D-SNP's website www.hpsj-mvhp.org.

SERVICES NOT COVERED BY HEALTH PLAN ADVANTAGE D-SNP

Non-Covered Services typically refer to the following health care services and items:

- Health care services and items which are not covered by the Medicare or Medi-Cal programs.
- Health care services and items which are not “reasonable and medically necessary” according to Medicare and Medi-Cal.
- Excluded Services - Health care services and items which are not covered under any other Health Plan health care program.

For a complete list of excluded services for Health Plan's D-SNP program, please review the *Member Handbook/Evidence of Coverage*, which is available on the Health Plan Advantage D-SNP website at www.hpsj-mvhp.org.

CALIFORNIA INTEGRATED CARE MANAGEMENT (CICM)

CICM is the California-specific requirements for integrated care coordination for specific vulnerable populations covered by D-SNPs as determined by the state. The goal of CICM program is to ensure delivery of extra medical and behavioral interventions, services and benefits that meet

SECTION 2: BENEFIT PROGRAMS

the specialized needs of these most vulnerable beneficiaries as evidenced by measures from psychosocial, functional, and end-of-life domains. Health Plan Advantage D-SNP relies heavily on Provider partnerships to meet these complex needs. See Section 9: Care Coordination for additional details on the CICM program.

COMMUNITY SUPPORTS

Community Supports are medically appropriate and cost-effective alternative services or settings to those covered under the Medi-Cal State Plan. These services are optional for Enrollees. These services may help Enrollees live more independently. They don't replace benefits that Enrollees already receive under Medi-Cal.

Community supports can help Enrollees with finding, securing and keeping housing if homeless, help with skill developments and assistance in the home, modifications to the home to improve safety, help remove asthma triggers that may be in the home, meals based on chronic or complex medical condition, help for caregivers to allow them to rest and help with transitions to assisted living or back to the community.

Health Plan Advantage D-SNP offers the following community supports:

- Housing Transition Navigation Services
- Housing Deposits
- Housing Tenancy and Sustaining Services
- Short-Term Post Hospitalization Housing
- Recuperative Care
- Meals/Medically Tailored Meals
- Sobering Center
- Asthma Remediation
- Environmental Accessibility Adaptations (Home Modifications)
- Day Habilitation Program
- Personal Care and Homemaker Services
- Respite Services
- Nursing Facility Transition/Diversion to Assisted Living Facilities
- Community Transition Services/Nursing Facility Transition to a Home

For additional information about Community Supports, please review the Member Handbook/Evidence of Coverage, which is available on the Health Plan Advantage D-SNP website at www.hpsj-mvhp.org.