



SKILLED NURSING FACILITY (SNF) & QUALITY INCENTIVE PROGRAM (WQIP) BIYEARLY WEBINAR



October 30, 2025

Meeting Agenda

Topics	Facilitator
Introductions	Provider Services
Provider Services Updates - SNF / WQIP Program Overview - File Exchange Access - Electronic Funds Transfer (EFT) - Contact Information	Christina Villar
Finance - Incentive Payments	Quynh Giang
Open Discussion & Q&A	All



PROVIDER SERVICES

Christina Villar, Provider Services Representative II



SNF/WQIP: Program Overview & Eligibility

The Skilled Nursing Facility (SNF) Workforce & Quality Incentive Program (WQIP) is a directed payment program within the Medi-Cal Managed Care delivery system.

Eligible to Participate:

- Freestanding SNF Level-B facilities and Adult Freestanding Subacute Level-B facilities
- Contracted with HPSJ for the respective payment year
- Qualifying bed days (calendar days during which a Member receives SNF Level-B services)

NOT Eligible:

- Freestanding pediatric subacute care facilities
- Intermediate Care Facilities for the Developmentally Disabled (ICF/DD)
- Distinct-part hospital SNFs
- SNFs with 100% Special Treatment Program (STP) beds
- Hospice or Medicare crossover bed days



SNF / WQIP File Exchange Access

Doctor Referral Exchange (DRE) Access

Access to WQIP materials is managed through the Doctor Referral Exchange (DRE) portal.

Request Access – DRE Portal

- Visit the DRE Portal: <https://provider.hpsj.com/public/acctdre/default.aspx>

Request Access – WQIP File Exchange

- Once DRE access is approved, log in to your account.
- Navigate to the “File Exchange” tab.
- Submit a request for access to the WQIP Provider Reconciliation Files.



Setting Up Electronic Funds Transfer (EFT)

How to Set Up EFT

To receive WQIP payments via **Electronic Funds Transfer (EFT)**, please submit the following required information:

Required Documentation

- **Provider Name**
- **Provider ID (PMP)**
- **Current W-9** (signed within the last year)
- **Recently Dated Bank Verification Letter** (*on official bank letterhead, dated within the last year*) containing:
 - Name on Account
 - Tax Identification Number (TIN)
 - Account Number
 - Account Type (Checking/Savings)
 - ACH Routing Number
 - Wire Routing Number
 - Bank Name and Address

Please send all required documentation to: **providerservices@hpsj.com**



SNF / WQIP Contact Information

Provider Resources & Contacts

- **Long-Term Care Program Support:** lrc@hpsj.com*
- **Long Term Care Liaison/Provider Services Rep:** Christina Villar cvillar@hpsj.com
- **General Provider Services:** providerservices@hpsj.com

*For all Long-Term Care Support, reach out to the LTC mailbox.

For program updates, resources, and WQIP information, visit:

- [APL 25-002](#) – All Plan Letter
- [SNF WQIP](#) – DHCS SNF WQIP Website
- <https://www.hpsj.com/providers/calaim-2/> - HPSJ Website





FINANCE

Quynh Giang, Supervisor, Accounting Medical Programs



Facilitating DHCS Incentive Payments

Health Plan of San Joaquin (HPSJ) collaborates with the Department of Health Care Services (DHCS) to ensure timely and accurate disbursement of WQIP incentive payments to eligible Skilled Nursing Facilities (SNFs).

Payment Facilitation Process

- Calculate SNF WQIP payments based on DHCS-provided data
- Facilitate payment processing to eligible SNFs
- Coordinate internally to ensure payments are made in alignment with DHCS timelines



Calculation of Incentive Payments

- Payment Formula:

Limited Days × Per Diem Rate — (AA/A Citation Adjustment)

- Limited Days = DHCS-capped Medi-Cal SNF days per facility
 - Per Diem Rate = Standard amount set by DHCS
 - Citations Adjustment = Reductions for qualifying AA/A citations
- Upcoming payment





Questions



THANK YOU!



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