

APPROVED ALTERNATIVE ACCESS STANDARD

Health Plan
of San Joaquin



Mountain Valley
Health Plan

In certain geographic areas Health Plan of San Joaquin/Mountain Valley Health Plan ("HPSJ/MVHP") is unable to meet the DHCS's standards. HPSJ/MVHP maintains an alternative access standard for the following zip codes.

County	Zip Code	Provider Type	Population Served	Minutes	Miles
San Joaquin	95219	Hospital	-	50	25
San Joaquin	95219	PCP	Adult	50	25
San Joaquin	95219	PCP	Pediatric	50	25
San Joaquin	95236	Hospital	-	40	25
Stanislaus	95313	Hospital	-	35	25
Stanislaus	95322	Hospital	-	45	35
Stanislaus	95329	Hospital	-	40	35
Stanislaus	95360	Hospital	-	45	30
Stanislaus	95361	Hospital	-	45	25
Stanislaus	95363	Hospital	-	55	35
Stanislaus	95386	Hospital	-	35	30

If your zip code and provider type are listed, HPSJ/MVHP must help you find an appointment. **You have a right to call the HPSJ/MVHP Member Services Department toll free at 1-888-936-PLAN (7526) to get help with finding an appointment to a closer specialist.** Member Services Representatives are available to assist you Monday – Friday from 8:00 a.m. – 5:00 p.m. If HPSJ/MVHP cannot find you an appointment with a closer specialist, HPSJ/MVHP will arrange transportation to see a specialist.