

APPROVED ALTERNATIVE ACCESS STANDARD



In certain geographic areas Health Plan of San Joaquin/Mountain Valley Health Plan ("HPSJ/MVHP") is unable to meet the DHCS's standards; in San Joaquin and Stanislaus, HPSJ/MVHP maintains an alternative access standard for the following zip codes.

County	Zip Code	City	Provider Type	Nearest Network Provider	Address
Stanislaus	95363	Patterson	Hospital	Emanuel Medical Center	825 Delbon Ave, Turlock CA 95382
Stanislaus	95360	Newman	Hospital	Emanuel Medical Center	825 Delbon Ave, Turlock CA 95382

If your zip code and provider type are listed, HPSJ/MVHP must help you find an appointment. **You have a right to call the HPSJ/MVHP Member Services Department toll free at 1-888-936-PLAN (7526) to get help with finding an appointment to a closer specialist.** Member Services Representatives are available to assist you Monday – Friday from 8:00 a.m. – 5:00 p.m. If HPSJ/MVHP cannot find you an appointment with a closer specialist, HPSJ/MVHP will arrange transportation to see the specialist.