



SAN JOAQUIN COUNTY HEALTH COMMISSION

Health Plan of San Joaquin

January 31, 2024 at 5:00 PM

HPSJ – Community Room - 7751 S. Manthey Road, French Camp, CA 95231

El Dorado County Office - 3057 Briw Road, Suite B, Placerville, CA 95667

WATCH LIVE via MS TEAMS: [Click here to join the meeting](#)

Note: Livestreaming for the public is listening and monitoring only. Remote presenters will only be granted access during their presentation time to the Health Commission by the Clerk of the Health Commission.

Commission Members

Neelesh Bangalore, MD | Paul Canepa | Greg Diederich | Michael Herrera, DO | Brian Jensen | Christine Noguera | Matthew Minson, MD | Miguel Villapudua | Jay Wilverding | Terry Woodrow | John Zeiter, MD

AGENDA ITEMS

PRESENTER

CALL TO ORDER

Greg Diederich

Establish Quorum

PRESENTATIONS/INTRODUCTIONS

Greg Diederich

- a. Welcome new Commissioners to the Health Commission
- b. Commissioner Christine Noguera – ACAP's 2024 Leadership in Advocacy Award Recipient

PUBLIC COMMENTS

Greg Diederich

MANAGEMENT REPORTS

Lizeth Granados

1. CEO Report
 - a. Quality Initiatives Update
 - b. 2024 DHCS Contract Changes
 - c. El Dorado and Alpine Counties Expansion Update

CONSENT CALENDAR

Greg Diederich

2. December 13, 2023 Health Commission Meeting Minutes
3. Community Advisory Committee – 12/14/2023
 - a. October 19, 2023 Meeting Minutes
 - b. HPSJ Focus Group
 - c. HPSJ Grievances and Appeals Update

AGENDA ITEMS

PRESENTER

- d. HPSJ CAC Selection Committee
- e. 2024 Topics Plan Brainstorming Session
- 4. Human Resources Committee – 01/31/2024
 - a. December 13, 2023 Meeting Minutes

DISCUSSION and ACTION ITEMS

- 5. October and November 2023 Financial Reports
- 6. QMUM Committee Meeting Update – 12/20/2023
 - a. October 17, 2023 Meeting Minutes
 - b. Over/Under Utilization Annual Report
 - c. UM Program Evaluation FY 2022-2023
 - d. QM Work Plan Update FY 2023-2024 Q1
 - i. FSR
 - ii. MCAS/Quality Improvement
 - iii. Member Call/Telephone Access
 - iv. Population Health Management/Health Education
 - v. Cultural/Linguistics Language Access/Availability
 - vi. HEDIS
 - vii. CAHPS/BH ECHO COC HEDIS Measures
 - viii. PAAS, Geo Access/Network Adequacy, After Hours Access & Language Availability
 - ix. Behavioral Health QI Initiatives
 - e. Population Health Management Program Description CY2023-2024
 - f. Clinical Operations Policies
 - g. Subcommittees
 - i. Peer Review & Credentialing Committee (PRC) – 11/09/2023
 - ii. Quality Operations Committee (QOC) – 11/16/2023
 - iii. Delegation Oversight Committee (DOC) – 12/05/2023
 - h. Monthly Utilization Reports
- 7. Peer Review & Credentialing Committee (PRC) – 01/11/2024

Michelle Tetreault

Dr. Lakshmi
Dhanvanthari

Dr. Lakshmi
Dhanvanthari

INFORMATION ITEMS

- 8. Chief Operations Officer Monthly Report
 - a. Incentive Payment Program (IPP) Update
- 9. Legislative Update

Elizabeth Le

Brandon Roberts

CHAIRMAN'S REPORT

Greg Diederich

COMMISSIONER COMMENTS

Greg Diederich

CLOSED SESSION

Greg Diederich

Closed Session - Conference with Labor Negotiator

Government Code Section 54957.56

Title: Salary Structure and Pay Grade Recommendations (44 positions)

- Adjustment and Dispute Specialist
- Analyst, Clinical Senior
- Appeals Nurse, Senior
- Application Developer, Senior
- Application Developer, Specialist
- Auditor, Configuration Associate
- Auditor, Quality Customer Service
- Chief Compliance Officer
- Chief Information Officer
- Compliance Analyst, Sr
- Configuration Analyst, Associate
- Configuration Analyst, Intermediate
- Configuration Analyst, Senior
- Coordinator, Contracts
- Coordinator, Database
- Coordinator, Grievances
- Coordinator, Marketing
- Coordinator, QI
- Data Entry Clerk, Claims
- Director, Behavioral Health & Social Work
- Director, Claims
- Director, Service Delivery
- Human Resources Partner, Senior - Training and Development
- Human Resources Representative, Senior - Benefits, Compliance & Risk Mgmt
- Human Resources Representative, Senior - Leaves Management
- Human Resources Specialist Representative, Senior – Talent Acquisition
- Human Resources Specialist, Senior - Systems and Reporting
- Intake Processor
- Intake Processor, Lead
- Manager, Clinical Analytics
- Member Development Representative
- Network Manager
- Patient Health Navigator
- Patient Health Navigator, Lead
- QA Analyst, Senior
- Receptionist
- Specialist, Compliance
- Specialist, Credentialing
- Specialist, Credentialing Lead
- Specialist, Cultural & Linguistics
- Supervisor, Claims
- Supervisor, Claims Training
- Supervisor, EDI
- Trainer, Customer Service

ADJOURNMENT – Next Meeting: February 28, 2024

Greg Diederich

Other Information

Consent Calendar: Items calendared for consent will be approved in one motion unless a member of the Health Commission or staff requests the item be removed from the consent calendar and treated as a regular agenda item.

Action: The Commission may take action on any item regardless of where it appears on the agenda.

Note: If you need disability-related modification or accommodation in order to participate in this meeting, please contact the Clerk of the Health Commission at (209) 461-2257 at least 48 hours prior to the start of the meeting. Government Code Section 54954.2(a).