

# Partnering to Serve Local Members, Providers & Communities

Health Plan of San Joaquin 

## About Health Plan of San Joaquin

For over 25 years, Health Plan of San Joaquin (HPSJ) has served as the nonprofit local initiative and leading managed care plan in San Joaquin and Stanislaus counties. Beginning in 1996 with 300 members, HPSJ celebrated its 25th anniversary in 2021 with over 365,000 members.

HPSJ offers a broad provider network, delivering access to comprehensive health care. HPSJ collaborates with plan members, local providers, county agencies and community based organization serving this urban and rural<sup>1</sup> service area.



### VISION

Continuously improve the health of our community.

### MISSION

We provide healthcare value and advance wellness through community partnerships.

## HPSJ Commission



HPSJ is governed by an 11-member public commission appointed by the San Joaquin County Board of Supervisors. San Joaquin County Supervisors have approved the addition of a new seat for both El Dorado and Alpine counties.

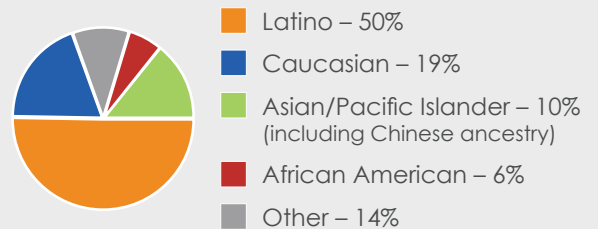
## HPSJ's Medi-Cal Threshold languages

ENGLISH

SPANISH

CHINESE\*

## HPSJ Membership: Serving 396K Local Residents



### Children and Families



59%

### Medi-Cal/Medicare Dual Eligibles



12%

### Elderly, Blind, and Disabled



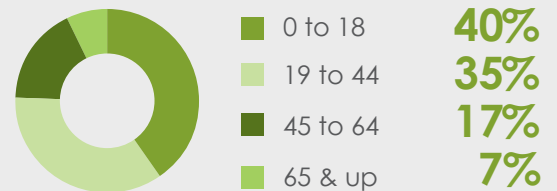
5%

### Adult Medi-Cal Expansion



25%

### Our Members by Age

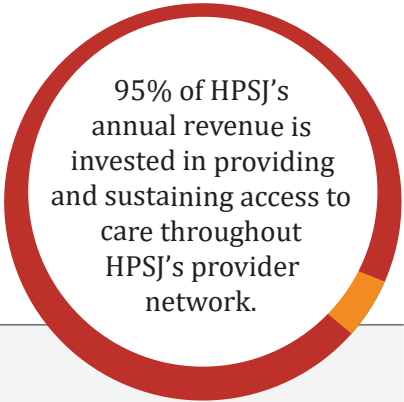


### Our Members by Gender











## Providers and Community Partners – Deep Roots

HPSJ has invested in addressing the social needs of our members through collaborations and partnerships for more than 25 years. Community-based initiatives and partnerships – like CalAIM (California Advancing and Innovating Medi-Cal) and COVID Vaccine Programs – are key to improving and sustaining great total health of HPSJ members and the community in which they live.



### HPSJ community investments include:

- 
**PROVIDER PARTNERSHIP PROGRAM** – to promote quality improvement through collaboration with HPSJ network providers, from Federally Qualified Health Centers (FQHCs) to solo and mid-sized group practices
- 
**PHYSICIAN COMPONENT ADDED** – HPSJ expanded the capacity of the standard Medi-Cal 24/7 Nurse Advice Line by adding an option for members to consult with a doctor when deemed necessary by the responding nurse
- 
**HEALTH CAREERS SCHOLARSHIP PROGRAM** – provides scholarships and mentors to local students studying to enter the local healthcare workforce
- 
**ORAL HEALTH BEGINS AT BIRTH** – an ongoing education and fluoride varnish treatment initiative with pediatricians, PCPs and onsite training for local practices by a trained dental hygienist/educator
- 
**I CHOOSE ME** – a women's health program to encourage timely mammograms and cervical cancer screenings
- 
**EARLY LITERACY COLLABORATIONS** – HPSJ is a partner for early literacy as a health outcome by participating in the annual Rotary Read-In and hosting a free mobile library at community events
- 
**CHECK. CHANGE. CONTROL.®** – a collaboration with the American Heart Association allows HPSJ the opportunity to provide a free 4-week online series for plan members and the community to learn about managing high blood pressure, healthy eating, physical activity and mental well-being
- 
**MULTI-MEDIA COMMUNITY CAMPAIGNS** – such as promoting health education and timely access to care

## HPSJ Provider Network

HPSJ's provider network cares for members no matter where they live in the two-county service area.<sup>2</sup>



**345**  
Primary Care Providers



**3100**  
Specialists




**40**  
Vision Providers



Contracts with **11**  
Plan Network Hospitals

**Including:** San Joaquin General Hospital, Doctor's Hospital of Manteca, Lodi Memorial Hospital, St. Joseph's Medical Center, Doctors Medical Center Modesto




Provider Satisfaction- HPSJ ranks in the top 5-10% of US Medicaid plans.<sup>3</sup>

**HPSJ Association Relationships** include San Joaquin County and Stanislaus County Medical Societies, Local Health Plans of California (LHPC), California Association of Health Plans (CAHP), America's Health Insurance Plans (AHIP), Association for Community Affiliated Plans (ACAP), Medicaid Health Plans of America (MHPA), and chambers of commerce (Stockton and Modesto, as well as Central Valley Hispanic Chamber, San Joaquin Hispanic Chamber, Central Valley Asian American Chamber, and African American Chamber of San Joaquin).

Data as of January 2022, unless otherwise noted.

1. USDA, California-Rural Definitions, [ers.usda.gov/webdocs/DataFiles/53180/25559\\_CA.pdf](https://ers.usda.gov/webdocs/DataFiles/53180/25559_CA.pdf);  
 2. California Department of Health Care Services, <https://tinyurl.com/5n72bd7n>;  
 3. As of March 2021, Provider Satisfaction Report, 2020 Results, Symphony Performance Health, Inc.

\*Chinese was added as a concentration language in San Joaquin County as of 2022 (APL21-004, Department of Health Care Services)