
SECTION 14: PHARMACY SERVICES

Section 14: Pharmacy Services 14-1
 Pharmacy Claims Submission..... 14-1
 Clinical Programs..... 14-1

SECTION 14: PHARMACY SERVICES

PHARMACY SERVICES

The HPSJ Pharmacy Department is dedicated to providing high quality, cost-effective pharmaceutical care to Members and to working with Providers to achieve the best clinical outcomes.

PHARMACY CLAIMS SUBMISSION

On January 1, 2022, Health Plan of San Joaquin pharmacy benefits will be transitioned to and administered by the new agency, Medi-Cal Rx. The Department of Health Care Services (DHCS) has partnered with Magellan Medicaid Administration, Inc. to provide this benefit and support Medi-Cal Rx. As a result of this transition, all outpatient pharmacy drugs will be covered by Medi-Cal Rx. Providers will need to work with Medical Rx network pharmacies to submit all claims to Medical Rx for adjudication. If you have questions before Jan 1 call the Medi-Cal Member Help Line, 1-800-541-5555 TTY/TDD 711, Monday through Friday, 8 am to 5 pm. After Jan 1, 2021 you will need to direct inquiries to Medi-Cal Rx Call Center Line, 1-800-977-2273 TTY/ TDD 711, 24/7, or visit www.Medi-CalRx.dhcs.ca.gov.

CLINICAL PROGRAMS

The HPSJ Pharmacy Department has developed several clinical programs to help ensure safe, effective, and efficient use of medications. From time-to-time the Provider, the individual, or their pharmacy may receive written notification about opportunities for improvement in the Member's care. These areas may include (but are not limited to) diabetes care, asthma care, Congestive Heart Failure (CHF) care, high risk medications, and/or medication adherence.

For questions or for more information about any of the HPSJ clinical programs, please contact the Provider Services Department at (209) 942-6340.