



PROVIDER DISPUTE RESOLUTION REQUEST (PDR)
Note: submission of this form constitutes agreement not to bill the patient
Non- Contracted Providers ONLY

Attn: Claims Department Health Plan of San Joaquin P.O. Box 30490, Stockton, CA 95213-30490

❖ **Note: Contracted Providers** must submit a provider dispute online through the Provider Portal/ Doctors Referral Express (DRE) <https://provider.hpsj.com/dre/default.aspx>

DISPUTE TYPE: Seeking Resolution of a Billing Determination

■ Description: *Do not agree with claim and/or claim line denial*

PROVIDER INFORMATION

Rendering Provider/Facility Name:	NPI #:
Pay to Affiliate Name:	Contact Name:
Provider Billing Address:	Phone #:
City/State:	Zip Code:

MEMBER INFORMATION

Patient Name:	HPSJ ID#	<input type="checkbox"/> Primary <input type="checkbox"/> Secondary
Patient Date of Birth (DOB):	Patient Acct. #	

CLAIM INFORMATION
(Send only one PDR form per claim)

Claim #:	Service Date(s):	Check One: <input type="checkbox"/> IP <input type="checkbox"/> OP <input type="checkbox"/> PRO
Denial Description(s):	2)	3)
Service(s) Denied:	2)	3)
Expected Pay Amt:		

• **NOTE: If denial was for additional documentation submit via Correspondence Cover Page**

ADDITIONAL INFORMATION

Signature _____

Date _____