



Change Healthcare ePayment

Replaces paper-based claims payments with electronic (EFT) payments that are directly deposited into your bank account

Health Plan of San Joaquin has selected Change Healthcare as its electronic payment and remittance reporting provider. There is no cost to you to use Change Healthcare ePayment and enrollment is free!

Get Paid Faster with EFT Payments

With Change Healthcare ePayment, you can accelerate your reimbursement cycle since you don't have to wait for your checks to arrive in the mail. Plus, it eliminates manual processes like sorting and opening mail, reconciling paper-based claims payments, creating deposit tickets, and making trips to the bank.

Simplify Reconciliation with Electronic Remittance Advice (ERA)

Using Change Healthcare Payment Manager, an online application available for Change Healthcare ePayment users, you can also search, view, and print human-readable images of the ERA. Change Healthcare Payment Manager also provides access to downloadable HIPAA-formatted 835 ERA files from Change Healthcare ePayment enrolled payers to simplify payment posting.

Dental Providers:

Change Healthcare Dental Connect is a powerful, web-based application designed to provide a simplified, single-source solution to dental offices, allowing real-time eligibility benefits verification, claim status tracking

and now ePayment services by connecting users to the largest group of dental payers in the industry. Please visit dental.changehealthcare.com to enroll in the dental specific ePayment solution known as Dental Connect.

Simplify Reconciliation Using the Trace Reassociation Number (TRN) Segment

Ever felt that matching your Electronic Remittance Advice (ERA) and EFT with the outstanding amount owed in your patient account system isn't always easy? At Change Healthcare, we're here to help! With your assistance, we can start providing a tracking code that you can use to match all of these together. Visit www.changehealthcare.com/epayment to learn more!



Enroll today with Change Healthcare ePayment

You can switch from paper to electronic payments over the phone, online, or via fax or email.

Medical Providers:

To enroll online or by fax or email, visit www.changehealthcare.com/support/customer-resources/enrollment-services

- Enroll online by completing and submitting the form;
- Or download and send completed forms to:
 - Fax: 615.238.9615
 - Email: EFTenrollment@ChangeHealthcare.com
- Or call to enroll via phone: 866.506.2830.

Dental Providers:

Visit dental.changehealthcare.com to create a Dental Connect account and enroll in Change Healthcare ePayment. If you have questions about the enrollment process for dental providers, you can also call 866.777.0713.

We're here to help!

Helpful Hints for a Change Healthcare ePayment Enrollment

- Supply your Vendor ID(s) in the Provider ID field
- Review all terms and authorization forms prior to submitting them to Change Healthcare