

QUICK REFERENCE GUIDE

<p>Health Plan of San Joaquin 7751 S. Manthey Road French Camp, CA 95231 (Near Stockton)</p>	<p>Hours of Operation Walk-in Access Monday–Friday 8:00am–5:00pm</p> <p>Telephone Access Monday–Friday 8:00am–6:00pm</p>	<p>Main Telephone Number (209) 942-6320 (888) 936-PLAN (7526)</p> <p>Afterhours Leave a message and your call will be returned the next business day.</p>
<p>Health Plan of San Joaquin 1025 J Street Modesto, CA 95354 (Free Parking at 11th Street parking garage with validation)</p>	<p>Hours of Operation Walk-in Access Monday–Friday 8:00am–5:00pm</p> <p>Telephone Access Monday–Friday 8:00am–6:00pm</p>	<p>Main Telephone Number (209) 942-6320 (888) 936-PLAN (7526)</p> <p>Afterhours Leave a message and your call will be returned the next business day.</p>

Check our website for resources and information: www.hpsj.com.

The screenshot shows the Health Plan of San Joaquin website. At the top, there is a navigation bar with links for Home, About Us, News Room, Members, and Providers. A search bar is positioned on the right. The main content area features a large banner for the 'Prenatal Program' with a 'MORE' button. To the right of the banner are three buttons: 'I Am A Member', 'I Am A Provider', and 'I Am A Guest'. Below these buttons is a 'Quick Links' section with links for 'Upcoming Events', 'HPSJ Careers', 'Our Locations', and 'HPSJ Formulary'. At the bottom, there are three icons for 'Find a Provider', 'Formulary', and 'Am I Eligible?'. A 'News you can use' section lists two news items: 'Health Plan of San Joaquin (HPSJ) appoints Vice President of Provider Networks' and 'Health Plan of San Joaquin (HPSJ) announces new Compliance / Privacy Director'.

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WHAT DO YOU NEED?	CONTACT	
Authorizations/Referrals	Sign in or register for Doctor's Referral Express (DRE) located on www.hpsj.com . For registration assistance on DRE contact Provider Services at (209) 942-6340 and follow the prompts.	
Behavioral Health Services Referrals/Authorizations	Contact by Phone (888) 581-7526 (877) 563-3480 FAX	Contact by Mail Beacon Health Strategies Attn: Claims 5665 Plaza Drive, Ste 400 Cypress, CA 90630
Capitation Payments	Customer Services Department (209) 942-6320 or (888) 936-7526	
Case Management	Case Management Referral Line (209) 942-6352 (Message Line)	
Claims Submission	Paper Claims HPSJ PO BOX 839 El Cerrito, CA 94530	Electronic Claims Office Ally (949) 464-9129 Payer ID: HPSJ1 info@officeally.com Emdeon (877) 469-3263 Payer ID: 68035
Contracting with HPSJ	Provider Contracting Department (209) 942-6320	
Credentialing	Credentialing Department (209) 461-2202 Credentialing1@hpsj.com	
Eligibility Verification	Eligibility can be verified through <ul style="list-style-type: none"> ▪ Doctor's Referral Express (DRE) ▪ Interactive Voice Response System (209) 942-6303 ▪ Customer Service Department (209) 942-6320 or (888) 936-7526 ▪ HealthReach Advice Nurse (800) 655-8294 (available 24/7) 	
Interpreter Services	Customer Services Department (209) 942-6320 or (888) 936-7526	
Provider Services	Provider Services Department (209) 942-6340	
Pharmacy Services	Pharmacy Department (209) 942-6302	
Utilization Management	UM Department: (209) 942-6320	