Beacon Health Strategies is the behavioral health partner of Health Plan of San Joaquin. Use this information to access mental health services for the Health Plan of San Joaquin’s Medi-Cal members.

Beacon covers individual and group therapy, psychiatric consultation and psychological testing for Health Plan of San Joaquin members with mild to moderate impairments. Members do not need a PCP referral to access mental health services, but must undergo a brief telephonic screening to ensure their condition is mild to moderate. If the member’s condition is severe, Beacon will assist in transitioning the member to the county Mental Health Plan for care.

CALL BEACON AT 888.581.7526 TO:
- Get information on available mental health services
- Locate mental health providers
- Get help making a routine or urgent appointment
- Check a member’s benefits and eligibility
- Get decision support related to prescribing psychiatric medications from a Beacon psychiatric advisor
- Request support coordinating a member’s care
- Learn about mental health care treatment services offered by the County Mental Health plan

NOTE
Emergency and acute services, such as hospital care, crisis response, and rehabilitation programs continue to be provided by the county mental health plan.

CONTACT
When you call Beacon, let us know that you are a PCP or that you’re calling on behalf of a PCP. Our staff will help you immediately or connect you with a clinician, if necessary. If you call outside of business hours, you will be automatically transferred to our clinical service team for urgent concerns.

Call Beacon at 888.581.7526

access our online PCP toolkit at www.beaconhealthstrategies.com