

Here is your **NEW** County of  
San Joaquin medical ID Card

**Customer Service Department**  
**(209) 942-6324 or 1-888-876-7526**

**TDD/TTY users (209) 942-6306**

Monday - Friday 8:00 am - 7:00 pm



San Joaquin Health Administrators

[www.sjha-online.com](http://www.sjha-online.com)

# 3 easy steps to good **HEALTH!**

- 1** Please review your new ID Card carefully. Verify that all of your information and your provider's information is correct.
- 2** Always show your new ID Card. Keep it with you at all times and present it to your health care providers.
- 3** If you have any questions, refer to your Benefit Booklet or give us a call. You can also visit us online at [www.sjha-online.com](http://www.sjha-online.com).

**Peace of  
mind** with  
HealthReach,  
**a 24/7 Advice  
Nurse Line.**

HealthReach:  
**1-800-655-8294**

Many physician offices have an after hours number. If yours does not, the Advice Nurse can help you decide if your health concerns are urgent, or if you can be treated at home or wait until regular hours for an appointment. An Advice Nurse can also answer questions about your health and give you health information for you and your family.

